BEFORE THE BOARD OF PSYCHOLOGIST EXAMINERS

FOR THE STATE OF ARIZONA

In the Matter of

Case No.: 2016-03

Joanna Woods, Psy.D.

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND CONSENT AGREEMENT

Holder of License No.3833 For the Practice of Psychology in the State of Arizona

On August 12, 2016, the Arizona Board of Psychologist Examiners ("Board") met in open session to discuss the above-referenced case. Joanna Woods, Psy.D. ("Licensee") was present with her legal counsel, J. Arthur Eaves. After discussion, consideration, and deliberation, the Board voted to enter into a Consent Agreement in lieu of further administrative proceedings.

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JURISDICTION

- 1. The Board is the state agency authorized pursuant to Arizona Revised Statute ("A.R.S.") § 32-2061 *et. seq.*, and the rules promulgated thereunder in the Arizona Administrative Code ("A.A.C." or "rules") at R4-26-101 *et seq.*, to regulate and control the licensing of psychologists in the State of Arizona.
- 2. Licensee holds a license to practice as a psychologist in the State of Arizona, License number 3833, issued October 24, 2006 pursuant to A.R.S. § 32-2071 *et seq.*
- 3. The Board has personal and subject-matter jurisdiction over Licensee pursuant to A.R.S. § 32-2061 *et seq*.

CONSENT AGREEMENT

Licensee understands and agrees that:

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- 4. The Board and Licensee enter into this Consent Agreement to promptly and judiciously resolve this matter, consistent with the public interest and the statutory requirements of the Board.
- 5. Licensee has the right to consult with an attorney before entering into this Consent Agreement.
- 6. Licensee has a right to a formal public hearing concerning this case where she could present evidence and cross-examine witnesses. Licensee irrevocably waives any right to such a hearing upon this Consent Agreement becoming effective.
- 7. Licensee irrevocably waives any right to rehearing or review or to any judicial review or any other appeal of this matter upon this Consent Agreement becoming effective.
- 8. Although Licensee does not agree that all of the allegations in the Request for Investigation are supported by the evidence, Licensee acknowledges that it is the Board's position that if this matter proceeded to a formal hearing, the Board could establish sufficient evidence to support a conclusion that certain of Licensee's conduct constituted unprofessional conduct. Licensee therefore has agreed to enter into this Consent Agreement as an economical and practical means of resolving the issues alleged in the Request for Investigation.
- 9. The Consent Agreement shall be subject to the Board's approval and shall be effective only when signed by the Executive Director and accepted by the Board. In the event that the Board does not approve this Consent Agreement, it is withdrawn and shall be of no evidentiary value and shall not be relied upon nor introduced in any action by any party, except that the parties agree that if the Board rejects this Consent Agreement and this case proceeds to a formal hearing, Licensee shall assert no claim that the Board was prejudiced by its review and discussion of this document or any other records relating to this matter.

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10. The Consent Agreement, once approved by the Board and signed by the Executive Director, shall constitute a public record that may be disseminated as a formal action of the Board and reported to the National Practitioner Data Bank.

FINDINGS OF FACT

- 11. On February 1, 2016, the Board received a Request for Investigation that alleged acts of unprofessional conduct that, if found by the Board to be factually supported, could justify the Board taking disciplinary action against Licensee.
- 12. Licensee is confident that she could demonstrate that some of the allegations are not supported by the facts, but concedes that the Board could find that other allegations are supported by the facts.
- 13. The allegations raise issues concerning Licensee's treatment of minors prior to obtaining informed consent of both parents pursuant to a custody agreement; submission of a letter to the court on behalf of one parent without obtaining informed consent from the other parent and failing to meet with that other parent; Licensee's failure, in an integrated care practice, to provide the parents with her own informed consent form, separate and distinct from the family practice physician's informed consent; inconsistent procedures for presenting parents of minor children with informed consent before treatment; lack of well-established procedures in an integrated care practice regarding patient requests for Licensee's treatment records.
- 14. Licensee has indicated that, since these events, she has taken steps to implement new practices that directly address the concerns implicated in this matter. Among other measures, she mandates that prior to treatment of all minors of divorced parents, Licensee shall receive any existing custody agreement and that Licensee will obtain informed consent in accordance with such agreement. In the absence of an existing custody agreement, Licensee still mandates informed consent of both parents and strongly encourages that both parents attend the initial session and as many subsequent sessions as possible. Moreover, during that initial session, Licensee

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personally escorts the parents back to her office, hands them the informed consent form, discusses her obligations and responsibilities, and requires that both parents sign the form in front of her.

CONCLUSIONS OF LAW

described above constitutes 15. The conduct circumstances and unprofessional conduct pursuant to: 1) A.R.S. § 32-2061(15)(o), providing services that are unnecessary or unsafe or otherwise engaging in activities as a psychologist that are unprofessional by current standards of practice, in this case failing to obtain informed consent from both divorced parents before treatment of a minor, as well as submission of a letter to the court on behalf of one parent without obtaining informed consent from the other parent and failing to meet with that other parent; 2) A.R.S. § 32-2061(15)(r), failing to obtain a client's or patient's informed and written consent to release personal or otherwise confidential information to another party unless the release is otherwise authorized by law, in this case failing to obtain informed consent of both parents pursuant to a custody agreement prior to treatment of a minor; and 3) A.R.S. § 32-2061(15)(dd), violating an ethical standard as adopted by the Board, as it relates to Informed Consent, Standard 3.10 of the American Psychological Association Code of Conduct, in this case failing to obtain informed consent of the mother of a minor client.

<u>ORDER</u>

- 16. Pursuant to A.R.S. § 32-2081(S) the Board has determined that the Licensee's conduct in RFI No. 2016-03 warrants disciplinary action. Based on the foregoing Findings of Fact and Conclusions of Law, IT IS ORDERED THAT:
- 17. **PROBATION:** Licensee's license as a psychologist is placed on probation for a minimum period of six months from the effective date of this Consent Agreement, unless otherwise ordered by the Board. The effective date of this Consent

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Agreement is the date that it is signed by the Board's Executive Director, or her designee, on behalf of the Board.

- PRACTICE MONITOR: While on probation, Licensee shall work 18. with a Practice Monitor pre-approved by the Board's Executive Director and who will provide professional guidance and input to Licensee with respect to her practice in obtaining informed consent for the treatment of minors, recordkeeping, and releasing treatment records.
- 19. Within 10 business days of the effective date of this Consent Agreement, Licensee shall enter into an agreement with a Board-approved Practice Monitor. Licensee shall select one of the following to act as her Practice Monitor:
 - a. John DiBacco, Ph.D. 4848 E. Cactus Road, #505-178 Scottsdale, AZ 85254 602-818-8900
 - b. Deborah Lewis, Ph.D. 1313 E. Osborn Road, Suite 100 Phoenix, AZ 85014 602-799-6281
 - c. John Moran, Ph.D. J. A. Moran, Ph.D., PLLC 1730 E. Northern Avenue, Suite 112 Phoenix, AZ 85020 602-795-4449
- Licensee shall meet with the Practice Monitor at least twice per month 20. for a minimum of two hours each session during the first three months of the probation period. At the discretion of the Practice Monitor, the frequency and duration of the meetings may be decreased thereafter with written notice to the Board. During these sessions, the Practice Monitor shall review with Licensee her treatment records, responses to parents' requests, if any, for voluntary recommendations to the court, informed consent policies and forms, procedures for presenting parents with such

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submit to the Board bi-monthly written reports of the meetings, to include topics covered and any modifications made to Licensee's practice. The Practice Monitor shall provide written reports to the Board 30 days after the end of each bi-monthly period. The first bi-monthly period shall begin on the effective date of this Consent Agreement. Before the conclusion of the probation period, the Practice Monitor is to complete a final written report to the Board summarizing his or her interaction with Licensee, topics discussed, areas of progress, matters of remaining concern, and overall impressions. The final report shall be submitted to the Board within 30 days of the end of the sixth-month probation. Licensee shall present this Consent Agreement to the Board-approved Practice Monitor before the first meeting. The first meeting between Licensee and the Practice Monitor shall occur within 30 days of the effective date of this Consent Agreement.

forms, and procedures for obtaining custody agreements. The Practice Monitor shall

- 21. If, during the probation period, the Practice Monitor is unable or unwilling continue to act as Licensee's Practice Monitor, within 10 business days of the Practice Monitor's termination of the practice monitor relationship, Licensee shall contact the Board in writing and request additional names of other potential Practice Monitors approved by the Board. Licensee shall notify the Board of her new Practice Monitor within 15 business days after the names of additional Practice Monitors are provided.
- 22. <u>CONTINUING EDUCATION</u>: In addition to the continuing education requirements that are required by rule for license renewal, Licensee shall complete an additional ten hours of Continuing Education courses to address the issues raised in the Request for Investigation (seven hours in Ethical Principles in the Practice of Arizona Mental Health Professionals Seminar and three hours in What Every Psychologist Should Know to Provide Efficient, Ethical, and Risk Managed Care).

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Within fourteen (14) days of completing the coursework, Licensee shall submit proof of completion of the courses to the Board.

- 23. **TERMINATION OF PROBATION:** At the end of six months, unless otherwise ordered by the Board, Licensee may petition the Board, in writing, and request termination from probation and monitoring. If the Board determines that Licensee has not complied with the requirements of this Consent Agreement, the Board may either (a) continue the probation, including the Practice Monitor, or (b) institute proceedings for noncompliance with this Consent Agreement, which may result in the suspension, revocation, or other disciplinary or remedial action.
- 24. <u>CONTINUED APPLICATION OF TERMS</u>: If, between the effective date of this Consent Agreement and the termination of Licensee's probation by the Board, Licensee fails to renew her license while under this Consent Agreement and subsequently applies for a license, the remaining terms of this Consent Agreement, including probation and monitoring, shall be imposed if the application for licensure is granted.
- 25. **EFFECTIVE DATE:** Licensee understands that this Consent Agreement shall not become effective unless and until adopted by the Arizona Board of Psychologist Examiners and executed on behalf of the Board. Any modification to this original document is ineffective and void unless mutually approved by the parties in writing.
- 26. <u>CONSIDERATION IN FUTURE ACTIONS</u>: Licensee understands that this Consent Agreement, or any part thereof, may be considered in any future disciplinary action against her.
- 27. **FINAL RESOLUTION:** This Consent Agreement constitutes a final resolution of this disciplinary matter but does not constitute a dismissal or resolution of other matters currently pending before the Board, if any, and does not constitute any waiver, expressed or implied, of the Board's statutory authority or jurisdiction

The Arizona State Board of Psychologist Examiners

1400 West Washington, Suite 240

Phoenix, Arizona 85007

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1	COPY mailed by Certified Mail, No. 7009 2250 0002 7170 65 this 28th day of September 2016, to:
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3	Joanna Woods, Psy.D. Address on Record
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5	CODY moiled
6	this 28th day of September 2016, to:
7	J. Arthur Eaves, Esq. Sean Quinn, Esq. 3030 N. Third Street, Suite 1300 Phoenix, AZ 85012
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11	COPY of the foregoing mailed by interagency this 28th day of September 2016, to:
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13	Jeanne M. Galvin Office of the Arizona Attorney General SGD/LES 1275 W. Washington Phoenix, AZ 85007
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